



CASE STUDY

HEAD ENERGY

COMPANY

Head Energy

INDUSTRY

Engineering Services and Consulting

LOCATION

Europe

An engineering and consulting company counts on M-Files to keep their international energy projects running smoothly

As a trusted source of highly skilled personnel, engineering & design, as well as innovative technology and logistics, Head Energy helps power some of the world's leading energy projects. With enhanced document management and digital collaboration, they've unlocked new ways to boost productivity and satisfaction among their 650 employees while refining the quality of their services.

HIGHLIGHTS



50% increase in efficiency



Enhanced digital collaboration



Ensured compliance and control of documents



“The ‘search and find’ function has saved us countless hours. It has made our engineering and design operations much more efficient.”

Håkon Skogseth-Jacobsen

Marketing and Communications Manager,
Head Energy AS

KEY CHALLENGES BEFORE M-FILES

Heading into the wind

The oil and gas downturn in 2015 pushed Head Energy to pivot into the wind industry. With a booming new client-base in renewables and staff spread across international and offshore sites, they desperately needed a document management platform to keep lines of communication clear and support their growth.

Teams of engineers and personnel working on substations across Norway, Sweden, and Denmark need to co-author and review important documents. Often, these accounts include thousands of pages of information. Multiple engineers editing different aspects of the same project caused conflict. The firm needed better version control. “There were too many copies of documents. That was a big challenge,” said Håkon Skogseth-Jacobsen, Head Energy’s Communication Manager.

In addition to their collaboration issues, Head Energy also needed a better way to ensure compliance and avoid fines. Their Risk Management division turned to M-Files and found the partnership successful. When Head Energy began their search for a company-wide solution, M-Files offered a platform that already fit well with one aspect of their business and could leverage a working knowledge of their internal processes.

THE M-FILES SOLUTION

Constructing a smarter way to collaborate

Head Energy chose M-Files as its document management platform. M-Files is a leader in metadata-driven information management and enables fluent collaboration and document tracking.

Head Energy found that with a bit of customization, M-Files was a powerful ally in the field of project management. They set up dedicated vaults for each of their businesses, as well as a centralized vault for replicating common documents and marketing materials.

To improve the core of their business, they built intricate vault structures for their engineering department, allowing complicated workflows to occur simultaneously. Other units of the company use M-Files as a secure archiving service, so they always know where their important data is stored and can navigate to it easily.

As new opportunities blossomed and the oil and gas industry began to bounce back, M-Files became the perfect partner for Head Energy’s growth. “We had to scale our systems while we scaled our business,” said Preben Andre Onarheim, COO. “M-Files scalability was key to the decision to use them.”

THE RESULTS

Metadata-driven solutions lead to 50% increase in efficiency

Since implementing M-Files, Head Energy has enjoyed the benefits of a metadata-driven platform. "The 'search and find' function has saved us countless hours," Skogseth-Jacobsen said. "It has made our engineering and design operations much more efficient."

"I feel pretty confident that quality has increased. We know we only have one version of a document. We have good document history, good storage. The ways that we can make mistakes are limited," said Onarheim.

Head Energy has also seen a boost in employee satisfaction and morale. "Luckily, we are rapidly growing," said Onarheim. "Many of our new employees are used to different systems. When they discuss M-Files, the feedback is very good."

Results:

- Productivity has improved: Automated workflows make managing multiple projects simple.
- Quality has improved: No mistakes with version control - document ownership prevents unauthorized versions
- Employee satisfaction has improved: More efficient, collaborative workplace for thousands of employees

Use cases:

- Overall management system (process maps to model their business)
- Project document management (templates and workflows) - Co-authoring, reviewing, and publishing technical documents
- Commercial document management (notifications & renewal workflows)
- Quality and audit management - ISO9001, 14001, 45001, GDPR
- New joiner induction management (automated learning task generation)
- System of records; official location for archiving data/documents

WHY M-FILES?

M-Files is a global leader in information management. The M-Files metadata-driven document management platform enables knowledge workers to instantly find the right information in any context, automate business processes, and enforce information control. This provides businesses with a competitive advantage and substantial ROI as they deliver better customer experiences and higher-quality work with lower risk.

For more information, visit www.m-files.com.

WEBSITE

www.m-files.com

CONTACT US

www.m-files.com/contact

FINLAND PHONE NUMBER

+358 3 3138 7500

UK PHONE NUMBER

+44 (0)3300 889569

USA PHONE NUMBER

+1 972 516 4210

