

Qwest Dedicated Hosting Collocation Services Bundles

Qwest Hosting ... Choice-Driven Solutions®

Simplified hosting services

Qwest® makes it easy to get the hosting services you need. We've selected the most popular hosting services components and have organized them into six simplified bundles. You choose the bundle that best fits your needs and Qwest takes care of the details.

Description

Qwest® Dedicated Hosting Collocation Services Bundles provide everything you need for a rack's worth of space in one of Qwest's CyberCenter™ facilities. Each of four bundles is composed of the most frequently ordered collocation components and is competitively priced to provide a greater value than purchasing each item individually.

Qwest Hosting Server Management Services Bundles simplify Web and database support. Qwest bundles managed service components for ease of use and quick implementation.

Hot Site Restoration and Recovery Services is a monthly subscription model that delivers carrier-class, pre-configured, pre-staged and rapidly-scalable hot site disaster recovery platforms housed at one of Qwest's CyberCenter locations.

Features

Dedicated Hosting Collocation Services Bundle:

Everything you need for a rack's worth of space in a Qwest CyberCenter:

- One standard rack (no power) — included
- One primary power — included
- One redundant power — included
- Ethernet port — included
- Redundant Ethernet port (as used)— included
- Free technical support (one hour-monthly) — included
- Remote hands setup (one hour) — included

Dedicated Hosting Collocation Services Plus ONE:

Everything contained in the Dedicated Hosting Collocation Services Bundle, plus your choice of one of the following:

- Two monitored servers — choose either:
 - Two Web servers or
 - One Web server and one database (DB) server—Microsoft SQL
- Storage (133 gigabytes (GB)) RAID 5
- Tape backup (150GB)

Dedicated Hosting Collocation Services Plus TWO:

Everything contained in the Dedicated Hosting Collocation Services Bundle plus your choice of two of the following:

- Two monitored servers — choose either:
 - Two Web servers or
 - One Web server and one DB server—Microsoft SQL
- Storage (133GB) RAID 5
- Tape backup (150GB)

Dedicated Hosting Collocation Services Plus THREE:

Dedicated Hosting Collocation Services Bundle plus all three of the following:

- Two monitored servers — choose either:
 - Two Web servers or
 - One Web server and one DB server—Microsoft SQL
- Storage (133GB) RAID 5
- Tape backup (150GB)

Server Management Services Bundles

Qwest® selects the most popular managed services components and bundles them together with Web server(s) and/or a DB server. Additionally, a dedicated customer service manager (CSM) is assigned to your account. The CSM is your point person and will help implement and support your managed services environment. Select from:

One Server Bundle:

- Qwest manages one Web server or one DB server.

Two Server Bundles:

- Qwest manages two Web servers or one Web server and one DB server Qwest Hot Site Restoration and Recovery Services Bundle.

In event of an emergency, you have access to a room of equipment to keep your business viable. Just bring your software and backup data to your designated Qwest CyberCenter™. Qwest provides everything you will need to return to business operations. The Hot Site Restoration and Recovery Services Bundle includes:

- Five medium X86 disaster recovery (DR) servers
- One super digital linear tape (SDLT) drive
- One shared firewall

Benefits

Dedicated Hosting Collocation Services Bundles

With Qwest Dedicated Hosting Collocation Services Bundles, your equipment is located in any one of our state-of-the-art CyberCenters. Benefits include:

- Simplicity—Qwest combines the most popular components to make your system work.
- Savings—Competitively priced bundles. You will enjoy a significant savings compared to purchasing each component separately.
- Support—Free (one hour monthly) Qwest technical support services with a project manager to support your implementation timeline.
- Location—Qwest CyberCenters are available nationwide (13 centers in 10 locations).

Hosting Server Management Bundles

Qwest builds your environment and then proactively manages and monitors it for you. Qwest Hosting Server Management Bundles deliver:

- Simplicity—Qwest has combined the most popular components you need to make your system work.
- Savings—Bundles have been priced aggressively. You will enjoy a significant savings compared to purchasing each component separately.
- Expertise—You don't have to find, hire and retain IT experts yourself. Qwest's highly-skilled IT staff works 24/7.
- You know who to call. A CSM is assigned to you and your account.
- Location—Qwest CyberCenters are available nationwide (13 centers in 10 locations).

Qwest Hot Site Restoration and Recovery Services Bundle

In the event of a disaster, Qwest has you covered. Keep your business viable using following benefits:

- **Immediacy**—You can be in your Qwest hot site within four hours of your official disaster declaration call to Qwest.
- **Savings**—Qwest's most popular hot-site components are bundled together for significant cost savings.
- **Attainable**—Monthly subscription is manageable for businesses of any size.
- **Flexible**—Make service changes without extending your contract.
- **Technology**—Enjoy enterprise-class equipment and technology without purchasing it. Qwest® has made the investment for you and continually refreshes its CyberCenter™ technology to provide cutting-edge hardware, software and equipment.

How it works

Contact your Qwest sales representative (CSM) to order your hosting services bundles. Together with a Qwest CSM, you will design and implement your hosting services plan.

Why buy from Qwest?

- **Customer Service**—Qwest personnel work with you hand-in-hand to provide guidance and ensure a quality hosting experience. Let Qwest help you with your IT infrastructure, so you can focus on your business.
- **Expertise**—Qwest has provided hosting services since 1994. Few providers have served the hosting industry as long as Qwest.
- **Certifications**—Qwest personnel have dozens of certifications and over 75 master skill sets.
- **Full-service hosting provider**—Qwest has a wide range of hosting services including storage, tape backup and disaster recovery.
- **Location**—Qwest CyberCenters are available nationwide (13 centers in 10 locations).

Other products available from Qwest

- Qwest iQ Networking®
- Security Services portfolio
- Private Line
- OneFlex® Hosted VoIP
- Qwest Web Contact Center® Solutions

Dedicated Hosting Collocation Service is the use of a secure hosting space with reliable network connectivity in a Qwest CyberCenter™, and does not include Qwest's collocation offering used for telecommunications services which is available to customers under separate agreement. Contract required. Additional charges may apply for services not covered under the service description. Additional equipment may be required. CyberCenter features may vary. Available throughout the domestic U.S. Qwest CyberCenter facilities are located in Burbank, CA; Sacramento, CA; Sunnyvale, CA; Denver, CO; Tampa, FL; Chicago, IL; Minneapolis, MN; Newark, NJ; Columbus, OH and Sterling, VA.