SENTRY ONSITE

Let Copynet be Your Single Source for Complete Print Management

Contact Us Today To Get Started

SENTRY ONSITE

Security and Compliance

Copynet
OFFICE SYSTEMS, INC.

SECURE

No personal data is collected with the DCA

Data Collection

Windows® Application on shared server

Customer 1
Customer 2
Customer 3

SSL Secured Enduser Web Session

https://sentryonsite.com
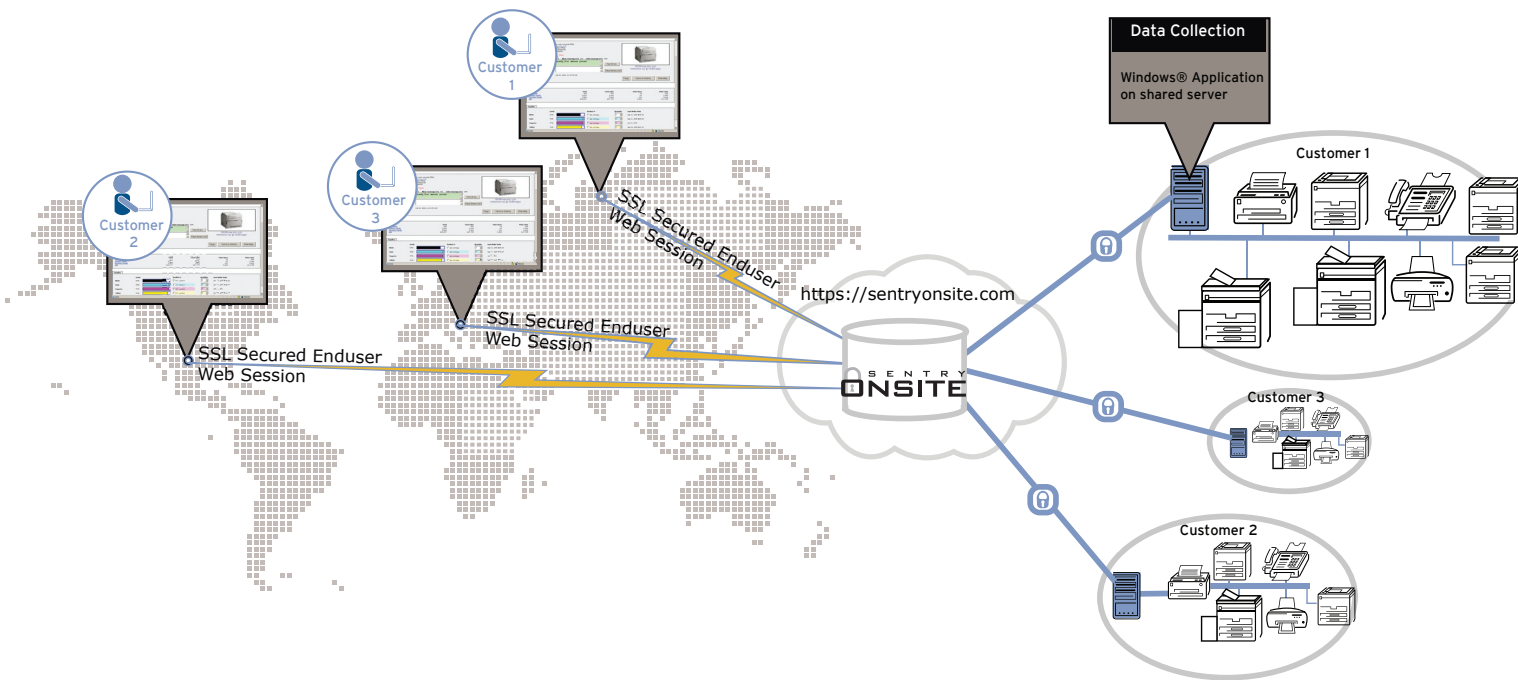
Network and System Requirements

- TCP/IP configured
- Port 80 (HTTP), Port 443 (HTTPS) or port 21 (FTP) must be open for automatic transmission of collected data
- Hardware: Desktop computer system
- Operating System: Windows 2000/XP
- Network Card: 100Mbit or higher
- RAM: 256MB or higher
- Internet connected browser with a minimum of 100Mbit NIC
- System must be powered on all the time
- Does not have to be a dedicated system

SECURE

Sentry Onsite Security

Sentry Onsite collects printer and copier metrics using the Data Collector Agent (DCA). The DCA is a software application that is installed on a networked computer running Windows® 2000/XP or higher. The DCA does not require a dedicated computer.

The DCA runs as a Windows® service, allowing it to operate 24 hours a day, 7 days a week. You can customize the transmission interval to determine how often the DCA will perform a device discovery.

After each discovery, the collected data will be sent to the Copynet secure web server.

The DCA uses one-way communication only. The collected data is sent via port 443, 80, or 21 to the Copynet web server. The DCA collects device data using SNMP (Simple Network Management Protocol), ICMP (Internet Control Message Protocol), and HTTP (Hypertext Transfer Protocol).

The DCA gathers printer metric data at regular intervals from printer and multi-function peripheral devices on the network. Data can also be collected on some devices connected to external print servers, however only one device per external print server can be detected, regardless of the number of ports.

No personal or user data is collected with the DCA. Only printer metrics, such as page counts, device description and device status, are collected.

Sentry Onsite Compliance

The use of Sentry Onsite's software applications will not have an impact on compliance with the Health Insurance Portability & Accountability Act (HIPAA) for covered entities.

This is because the applications do not collect, house, or transmit any information regarding the content of print jobs, and thus have no way of accessing, housing, or transmitting electronic protected health information (ePHI) as defined by HIPAA.

However, we may need to obtain appropriate authorization according to your HIPAA compliance policies to install a DCA, particularly if we are using a workstation or an area that has the capability of accessing ePHI. We will inquire about what authorization we will need before we access any workstation capable of accessing ePHI.

The use of Sentry Onsite's software applications will not have an impact on Sarbanes-Oxley compliance, as it is not intended to be used as part of an internal control structure as outlined in section 404: Management Assessment of Internal Controls, and will not interfere with these controls.

Under this Act, corporate executives become responsible for establishing, evaluating, and monitoring the effectiveness of internal control over financial reporting. There are IT systems designed specifically for meeting these objectives. Copynet's software is not designed as an IT control system, and will not interfere or put at risk other systems that are intended for that purpose.