

office SOLUTIONS office DEALER

OfficeVision, Inc.
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TEL: 336.783.0000 FAX: 336.783.0045 www.os-od.com August 15, 2005

Mr. Matt Jackson Copynet Office Systems, Inc. 1301 Avenue K Plano, TX 75074

Dear Matt,

All of us at OfficeDEALER magazine join in a hearty CONGRATULATIONS to you and your company on being selected as one of our 2005 Elite Dealers!

This prestigious award represents our annual tribute to the top office equipment, office products, and office furniture dealers in the U.S. After reviewing hundreds of entries, poring over all the massive amounts of information and qualifications submitted and seeking input from the major office product vendors and other industry leaders, we narrowed this elite group down to the top 100 dealers in the country. You and your staff are to be commended and should be proud to be included in such an elite group of dealers.

In recognition of your company's achievements, we present you with this enclosed Elite Dealer plaque. This plaque sums up what the Elite Dealer program is all about: superior sales and marketing, dedication to customer service, community involvement, and the ability to provide customers with unique and innovative solutions. We know you'll want to find a prominent spot in your dealership to proudly display this award.

In addition to this plaque, we've also enclosed several other items:

- Five extra copies of the July/August issue of OfficeDEALER. You'll
 find the review of this year's Elite Dealers starting on page 22 of this
 issue. As you read through this big issue, you'll notice that some of
 the major office product manufacturers have also joined in saluting
 you and your accomplishments as an Elite Dealer.
- A page of camera-ready art that includes the Elite Dealer award logo. If you would like a digital version (color) of these logos e-mailed to you, please send an e-mail to Bessie Comer at: bcomer@os-od.com. We encourage you to copy and display these logos in your business facility, on printed materials and in your advertisements ... or anywhere you want to impress your customers and prospects. You'll find this to be a great sales and marketing tool.
- A suggested press release. We have included this press release outline to help you gain additional exposure for your company in your