



KYOCERA MITA AMERICA, INC.
2825 W. STORY ROAD
IRVING, TEXAS 75038
(972) 550-8987 FAX: (972) 570-4704

June 1, 2005

Mr. Matt Jackson
Copynet Office Systems
1301 Avenue K
Plano, TX 75074

Dear Mr. Jackson,

In recognition of the outstanding efforts of your TECHNICAL department, Kyocera Mita America, Inc., is pleased to present to Copynet Office Systems, the 2005 "Service Solution Provider Award".

The "Service Solution Provider" award is presented to that elite group of authorized Kyocera Mita dealers that have displayed excellence in their Service operations. Your commitment to customer service and responsiveness, participation in technical training, and technical programs, as well as a commitment to Kyocera Mita and its products are the key to your organization's success.

In appreciation of these accomplishments, Kyocera Mita America presents to you this "Service Solution Provider" plaque so that you may proudly display it in a prominent location at your office.

Very truly yours,
KYOCERA MITA AMERICA, INC.

A handwritten signature in blue ink, appearing to read "Jim Jaquess", written over the typed name and title.

Jim Jaquess
Regional Technical Manager