



Storlie Company- 2008 Warranties

Harmony warrants the following products to the original purchaser, from the purchase date, to be free from defects and material workmanship for commercial usage & a single shift (8 hours) of normal use. The Harmony warranty covers parts or components & does not cover any associated labor or transportation charges incurred during the warranty period. This warranty does not apply to natural changes that may occur in the color or texture of leather, wood or other materials. This warranty does not apply to items subjected to abuse, misuse, or neglect. The warranty does not cover damage incurred from shipping or storage. It also excludes any accidental damage caused by fire, flood, earthquake or civil conflict. This warranty is invalid if the purchaser is using the seating for rental purposes. Maximum weight on all Task and executive chairs is 250Lbs.

Storlie Company will not pay for a 3rd party repair service without prior approval from the Storlie Company.

Harmony Wood Veneer

Limited lifetime warranty from date of invoice against defects of material and workmanship for a single shift of use (8 hours) under normal working conditions to the original purchaser.

Harmony Laminate/Borders

Five (5) year limited warranty from date of invoice against defects of material and workmanship for a single shift of use (8 hours) under normal working conditions to the original purchaser.

Harmony Stacking Chairs

Two (2) year limited warranty from the date of invoice against defects of material and workmanship for a single shift of daily use under normal conditions.

MT0424, 8911 & JL9545

One (1) year limited warranty from the date of invoice against defects of material and workmanship for a single shift of daily use under normal conditions.

Harmony Leather, Fabric, Mesh & Lounge seating

Ten (10) year limited warranty from the date of invoice on all non-moving metal components to be free of material defects and workmanship. The 10421 has a Five (5) year limited warranty on all non-moving metal components.

- Lifetime limited warranty on the Northfield mechanism from the date of invoice.
- Five (5) year warranty on the swivel tilt mechanism.
- Two (2) year warranty on the leather or mesh.
- Two (2) year warranty on upholstered material
- Five (5) year warranty on base, casters, pneumatic cylinder and all plastic components.

Routine Maintenance

Proper care of your Harmony products will help provide many years of trouble free use.

Please follow these tips.

- Use your product for its intended purpose only. I.E., do not stand on your chair or sit on the arms.
- Check for worn parts & tighten all screws & bolts every 6 months
- Lubricate all moving parts, such as casters & mechanisms annually
- Vacuum or brush fabric at least once a month
- Use a damp soft cloth with mild soap to clean wood or laminate

June 1, 2008

Plastic Folding Tables & blow molded chair

Ten (10) year limited warranty from the date of invoice against defects of material or workmanship. Defects is defined as imperfections that impair the use of the product.

Harmony Accessories

Two (2) year limited warranty from date of invoice against defects of material and workmanship for a single shift of use (8 hours) under normal working conditions to the original purchaser.

Harmony(Schwab) Fire Files

(Over for warranty)

Fabric panels

Two (2) year limited warranty on the fabric

Five (5) year limited warranty on components

8000 Series Files

Ten(10) year limited warranty from the date of invoice against defects of material & workmanship for a single shift of daily use under normal conditions.

Fire File

Limited Lifetime replacement warranty United States & Canada only

Lifetime Fire Replacement. In the event that this file is damaged by fire while in the possession of the original purchaser as shown on the warranty registration card, Storlie warrants that it will replace the product free of charge; however, all freight costs are to be borne by the purchaser.

Parts Warranty. If a part manufactured by Storlie fails or malfunctions, while in normal use as a result of defects in materials or workmanship, Storlie will repair or replace, at Storlie's option, said part free except for shipping and handling charges for a period of 1 year.

Labor. Storlie will furnish the labor cost for replacement of such parts when approved in advance by Storlie for a period of one year from date of purchase. All such labor charges must be authorized in advance by Storlie in writing. All labor will be performed at service centers or by service providers designated by Storlie.

Parts Manufactured by Others. Storlie does not warranty any product, components or parts manufactured by others, such as locks & closers; however, to the extent that the manufacturer provides a warranty & the warranty is assignable, Storlie hereby assigns that warranty to the purchaser.

Drawer Limitations. Product is not intended for outdoor use. Rust caused by storage in such a manner to allow the product to be exposed to water is not covered by warranty.

Disclaimer of Warranty. THIS WARRANTY IS LIMITED TO THE TERMS STATED HEREIN. IT IS IN LIEU OF & SUPERSEDES ANY OTHER WARRANTY WHETHER EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY & FITNESS FOR A PARTICULAR PURPOSE.

Limitation of Remedies. In no case shall Storlie be liable for any special, incidental, or consequential damages based upon breach of warranty, breach of contract, negligence, strict tort, or any other legal theory. Such damages include, but are not limited to, loss of profit, loss of savings or revenue, loss of the contents of the record/media, or any associated equipment, cost of capital, cost of any substitute equipment, facilities or service, downtime, the claims of third parties, including customers, & injury to property. Some states do not allow limits on the warranties, or on the remedies for breach in certain transactions. In such states, the limits in this paragraph & in the prior paragraph may not apply.

Warranty Registration Card. It is a requirement of this warranty that the registration card showing the serial number of the product & original purchaser information must be on record within sixty(60) days of purchase to validate this warranty.

No other Warranties. Unless modified in writing signed by both parties, this agreement is understood to be the complete & exclusive agreement between the parties, superseding all prior agreement, oral or written, & all other communications between the parties relating to the subject matter of this agreement. No employee of Storlie or any other party is authorized to make any warranty in addition to those made in this agreement.

Allocation of Risks. This warranty allocates the risks of product failure between Storlie & the purchaser. This allocation is recognized by both parties & is reflected in the price of goods. The purchaser acknowledges that is has read the agreement, understands it, & is bound by its terms.

June 1, 2008