Building Business Products Sales Through Q-Power



e-Quantum Users Conference

Baltimore, MD October 28, 2008



"7 Strategies For Reinventing Your Dealership"

Cover Story January 2008 Print Solutions State of The Industry

What's Your Strategy?

"The Systems Specialist strategy that positions distributors as business process improvement consultants"



Why Q-Power?

- Resources: Q-Power.net
- The power of many
 - Almost 100 Members and growing!
- Seven figure buying power with USSCo
- Four keystone vendors and adding more!
 - Norwood
 - USSCo
 - Prime Time Sporting Goods
 - Kids and Classrooms





Why Q-Power?

- Vendor pricing is based on sales of the Group
- Marketing resources to help your business grow
 - New end user presentation focused on procurement process management
 - Customizable marketing materials
 - Vendor catalogs from Norwood and USSCo available in ones and twos as open inventory



The True "Power"

- All Q-Power distributors are linked by a common operating platform
 - Our systems and our businesses are connected
 - Many large companies cannot make this claim
- Q-Net allows for an integrated purchase order
- JumpCart personal bar code scanner is integrated with Q-Net

Internet Retailer Fast Facts

- Staples: #2
 - Average order size: \$325
 - 27% of all sales come through website
 - \$4.9B @ 29% growth
- Office Depot: #3
 - Average order size: \$412
 - 29% of all sales come through website
 - \$4.3B @ 13% growth
- OfficeMax: #6
 - Average order size: \$425
 - 32% of all sales come through website
 - \$2.8B @ 11% growth
- Office Products was 14.7% of total 2007 internet sales



Why Do Your Customers Use Your B2B Website?

- To place orders, obviously
 - What kind and of what product?
 - Do they order all your categories or just some?
- What other reasons do your customers have to come to your website in between orders?
- What other reference or useful resources are available at your site that the end-user will find useful?
- Is it easy to navigate? Or, do you make your customers think too much...?
- How easy is it to use your e-commerce solution?
 - Is it intuitive? i.e. does it know your customer?
 - Does it anticipate the customer's needs and questions?



Factors Affecting Order Profitability: Web-Placed Orders Are Most Profitable

Order size

- Making more of your company's product categories available for each purchase order
- Catalog browsing among categories to place on one PO

Line value

- Inks and toners and tech products
- High margin dollars/ low freight costs

Cost to process order

- Extreme automation results with low cost to serve and high net profitability
- Returns are extremely low



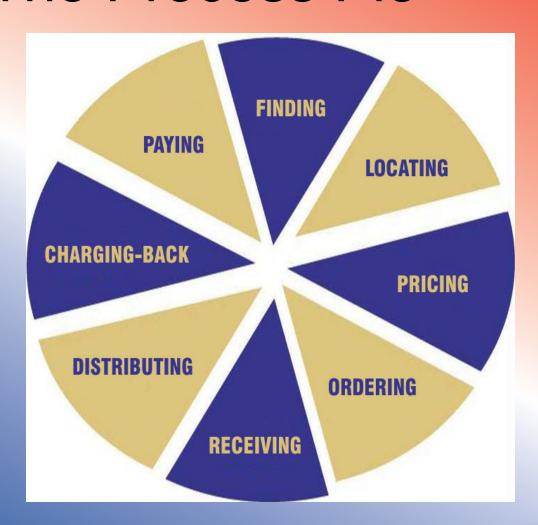
Bring Customers To Your Website with News and Offers...

- Newsletters that focus on relevant activities or solutions for the customer
- Use monthly give-always to increase interest and gather new names
- Upload manufacturer rebates
- Begin to understand who clicks on what
 - Traceable links
 - Personalized landing pages embedded within your website: microsites for pURLs
- Instantly email leads to sales people



PPM: The Process Pie

Market to solutions for consumer procurement process on your website





What Have You Done for My Procurement Process Lately?

- Buying office products is merely a transaction
 - So, make it easy and efficient!
- Finding the product (search your catalog)
- Locating the vendor (that's you!)
- Pricing the PO (I need to know my price!)
- Placing an order (NOT calling the rep)

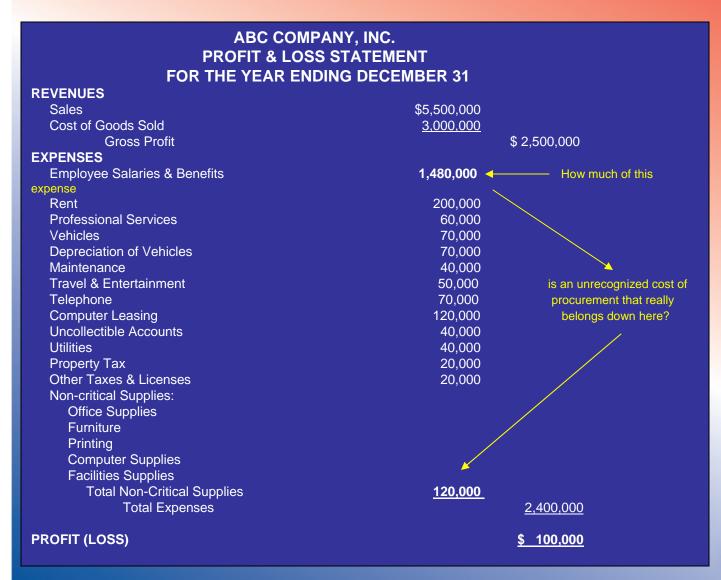


What Have You Done for Me Lately? (cont'd)

- Receiving the product when I need it (3-5 pm is not next day)
- <u>Distributing</u> to my cost centers (or, let Tony on the dock do it...!)
- Charging-back so I can budget (where's all the money go?)
- Paying for the stuff (I'll pay you only if I can figure out your invoices)



Recognized Expense Vs. Unrecognized Cost



How much do non-critical supplies really "cost" your company?

Procurement process costs are part of employee expenses.

They shouldn't be...



What Is the Strategy?

- Bring value: help the customer's pain
- Present a PPM-type solution presentation to the
 - PPM = Procurement Process Management
- Initiate a <u>Discovery Project</u> that allows Client and the Distributor to go through a process together to identify where and how much soft costs are
 - Includes signing a non-disclosure agreement
- Provide a summary report that states potential savings
 - Outline conversion process timeline to realize cost savings

Outline of The *Discovery Process*

PART 1 - THE PROBLEM

A brief look at the procurement problems you face and high supply costs that can drain your profit

PART 2 – THE SOLUTION

A demonstration of how you will be provided a comprehensive, innovative solution through the (YOUR PROCURMENT SYSTEM BRAND)

Program

An explanation of (YOUR PROCURMENT SYSTEM BRAND) singular benefits through (Name of Your System™)

and examples of how its use will improve

your bottom line

An examination of how (YOUR PROCURMENT SYSTEM BRAND)

is implemented to work specifically for you and your individual needs

PART 3 – SUMMARY

A quick recap of the program and what it will do for you



JumpCart: Ultimate PPM

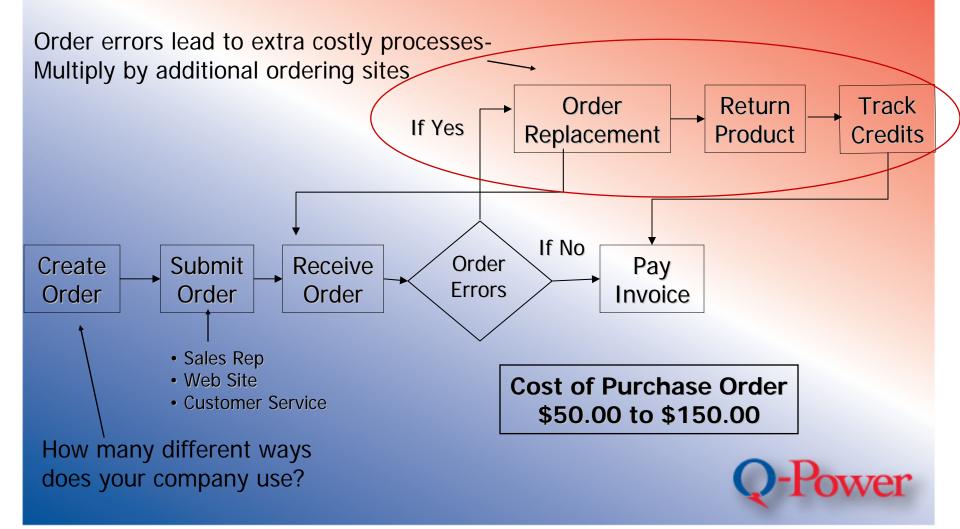


Save time placing orders Reduce "Maverick Spending" Cut Inventory Costs

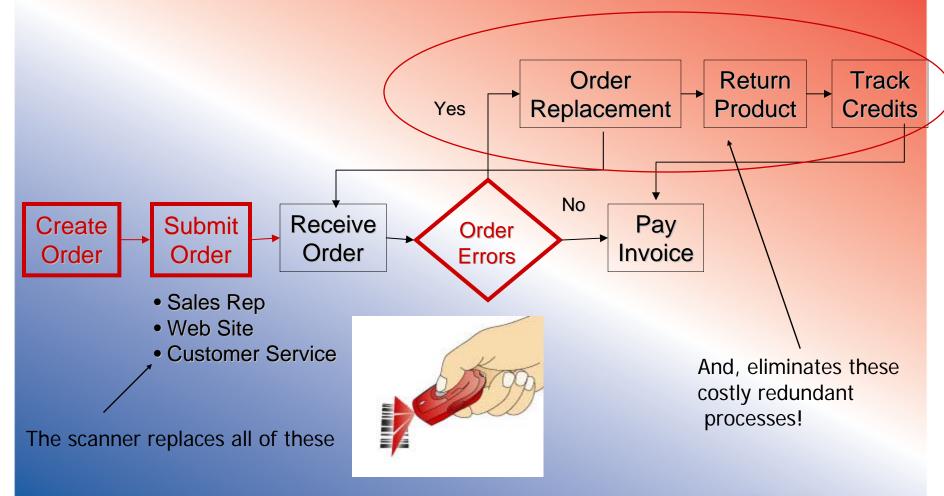
- Streamlines "Requisition to Order" process
- Focuses directly on lowering procurement costs
 - provides a <u>procurement process</u> <u>improvement-solution</u>
- Scan/ Dock/ Order
- Already integrated for e-Quantum Users
- JumpCart will create and assign bar codes for any of your products!
 - Create a catalog on demand



Requisition-to-Order Process



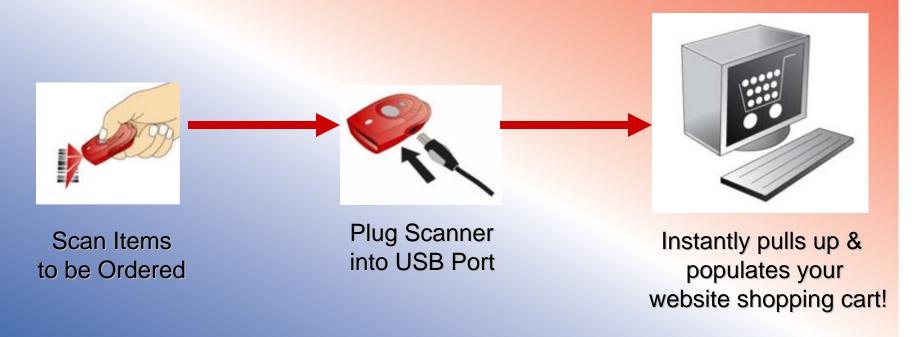
The Distributor Sell Focus



Streamlines your backend ordering processes by eliminating costly order errors (in red)



The Process



Simple, Fast, Accurate!

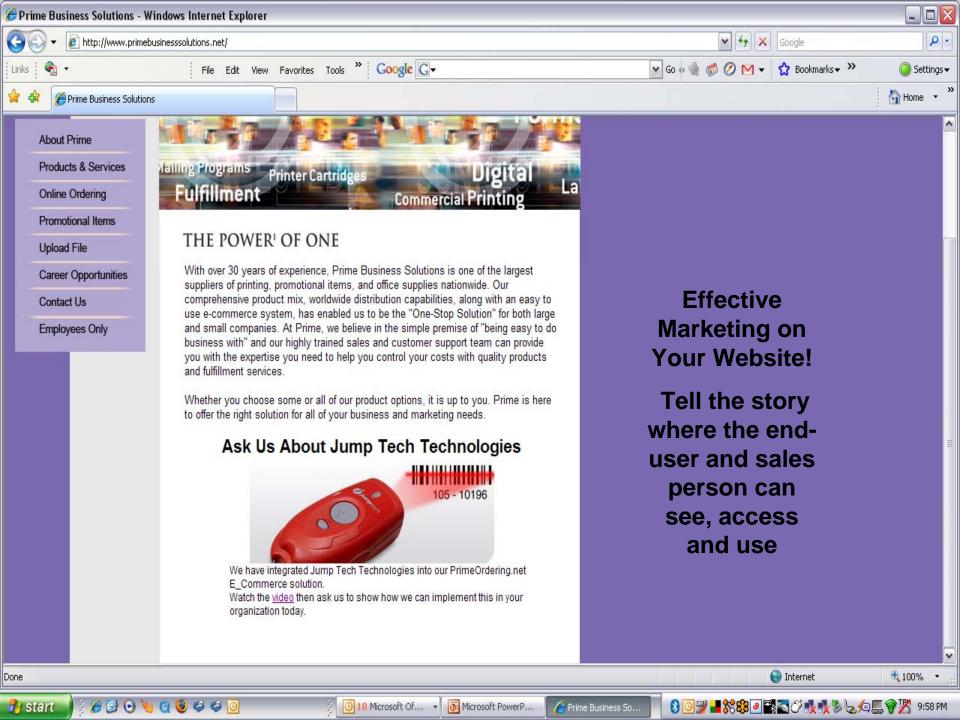


Web Marketing: How Can We Help Reduce Your Procurement Costs?



- Click on your webpage to find out how we can reduce your buying processes for many vendors
- How many of these processes can you identify in your company?
- What are your costs?
 Don't know? Let us help you <u>Discover</u>
 what they are...





Catalog On Demand (CoD) from JumpTech

ALL consumables shown as an integrated catalog offering

Corporate Advertising Products, cont'd

Travelers Coffee Mug Set

- Stainless steel .5 liter vacuum bottle, tumbler and mug gift set
- Imprint includes 4-color imprint and logo
- Minimum 25 sets
- Price breaks @ 50, 100, 250



SKU	Description	UOM	JumpCode®
AD689	We have packed our popular 17 cz. (50 liter) stainless steel vacuum insulated thermal bottle with our budget stainless steel, 16 cz. travel mug and 14 cz. tumbler as a spečial gift set. The set is packed tightly in a die cut corrugated presentation.	25/ST	# # (10

Custom Labels

Allow2-3 days lead time for shipment

UPC Bar Code Label

- · Custom 2-color imprint plus logo
- So Labels per sheet
- 100 sheets per carton



SKU	Description	UOM	JumpCode®
G1989	Label Size: 1.5" x 1"Overall Size: 8.5" x 11" Color: White Spec Sheet	ст	11 11 11 11 11 11 11 11 11 11 11 11 11

Custom Printed Forms-Financial

Allow 2-3 day lead time

Deposit Bags

- Meets all Federal Reserve Guidelines
- 9" x 12" Clear
- 100/PK,5PK/CTN



SKU	Description	UOM	JumpCode®
G73709C	Bags offer a very high level of security and tamper-evi- dence, while providing the easiest to seal closure in the industry. The "VOID" evident closure immedi- ately activates when attacked with all known methods of tampering.	ст	11 11 11 11 11 11 11 11 11 11 11 11 11

Custom Printed Forms-Financial, cont'd

Transfer Coin Bags

- Meets all Federal Reserve Guidelines
- 13" x 22" Clear
- 100/PK,5PK/CTN



Custom Printed Forms-Medical

Patient Wrist Bands

- Easy wristband fastening method streamlines workflow
- Comfortably fits adult patients
- Patented self-laminating seal is water and alcohol resistant
- 20 bands per pack
- Price break @ 15 and 20 pack

SKU	Description	UOM	Jump Code ⊕
LB2	One LaserBand® product, the LB2-Adult-L3 enhanced closure adult wristband with 20 labels, prints patient information (Including bar codes) on the wristband and chart labels at the same time. Minimum 10 packs.	10 <i>/</i> PK	

Prescription pads

- Tamper Proof Presciptions
- Meet State of California Guidelines
- 4-line imprint with no logo
- Price breaks @ 12,24,40 pads



SKU	Description	UOM	JumpCode®
PP200	Singles (1-Part), 100 Rx / pad, chemical sensitive substrate, NaNOcopy VOID panto- graph, touchSAFE ther- mochromic Seal, CA Watermark	8/PD	11 11 11 11 11 11 11 11 11 11 11 11 11

QTY012

QTY003

QTY004

QTY005

QTY010



Advertising Products, Custom Labels, **Custom Printed**

Corporate

Who Are your Target Accounts?

- How do build \$250,000 new sales in one year?
 - One, \$20,800/month account
 - Five, \$4,200/month accounts
 - Ten, \$2,100/month accounts
- Your goals should be the latter. Why?
 - Higher profitability
 - Less cost to serve
 - Easier to convert
 - Less risk spread over greater sales base
 - More appreciative of a procurement cost message
 - They already know about price



Profile Your Customer For Success

Business Products Procurement Survey For:

XYZ Company

Compa	ny Name:Phone Num	mber:	
Addres	s: Fax Numbe	er:	
Contac	Person:Email Addr	ress:	
	Where do you currently buy your business products supplies, computer supplies, cut sheet paper, food Staples Retail Office Max Office Depot_Local Office Supply Dealer CorpEx St	and beverage and janitorial supplies?	
2.	Are you happy with your current office products su	pplier? Yes No	This Form is available
	If not, why?		on Q-Power.net
3.	If you could change one thing about your supplier, veceiving).	what would it be? Example (billing, placing or	
4.	Does your company have a purchasing department	t? Or do individuals make their own purchase	s?
5.	How many office people are in your company? 1-10 11-19 20-29 30-39 40-	-49 50-100 > 100	
6.	How do you place your orders? Internet Phor Combination	ne Fax Walk-inRetail	
7.	How frequently do you place business products ord	der?	
8.	How are your orders delivered to your company? Ul	IPS Postal Service	
	Federal Express Other (e.g. controlled deliv	ivery)	
	ow many vendors does your company have in the o does your company write each month to pay for tha		y checks
10.	How do you pay for your Companies supplies? Cred Statement	edit card Company check Monthly	
11.	Does your company receive monthly summary billin your company use these reports?	ng or cost center budget reports? If not, how	could
12.	What are your payment terms with your current sup	oplier? Do you receive monthly rebates?	
13. Wh	ls reducing the cost & streamlining processes for co /? Why Not?	onsumables procurement important to your c	ompany?
14.	How is next day delivery defined for your company?	? Is it important?	O-Power
15.	Do you have multiple locations that need to be serve	red? How many which states?	2 - 3 11 0

New! Member End-User Presentation



Presented to:

End-User Corporation



Thank You For Your Time!

and

Visit <u>www.q-power.net</u> often



What's New? Q-Power.net Website Enhancements!





USSCo Q-Power Web Page: Newly Revised and Updated!



PTSG & Q-Power

Kid & Class & Q-Power

Q-Power Marketing Matl.

Brand New End-User Presentation!



2009 USSCo Catalog Ordering Page

Download Documents, Marketing Material and Presentation Material to customize to your distributorship:

Download USSCo Reseller Power Point Presentation Overiew

This Power Point gives you an overview of United Stationers, The Market Place, Anticipated Margins, etc.

This presentation is directed to members that want to learn more about the Office Supply Market and what it can offer you as a additional product line To download this presentation, RIGHT CLICK on the link above and SAVE TARGET AS to save document to your computer.

Download USSCo End User Power Point Presentation

This Power Point is designed for you to replace the Opower Logo with your own ogo and use for your clients to introduce the Office Supply Industry and talk specifically to the opportunity to reduce the clients cost of business by utilizing your Q-net software as the "One Stop Shop" for printing and office supplies.

This presentation is directed for you to present to your clients

To download this presentation, RIGHT CLICK on the link above and SAVE TARGET AS to save document to your computer.

Download USSCo PaperRap Power Point Presentation

Learn what is available from USSCo regarding selling Paper. How to find alternatives, Learn about truckload and 5 pallet programs, Private Label and what resources are available for you by United Stationers.

This presentation is directed toward interal staff to learn about the function and annualitition of Danauban

2009 Marketing **Materials** Overview



USSCo File Downloads



Q-Power

The power of purchasing is now in your hands.

Home

MEMBERS ONLY - 2009 USSCo Catalog Ordering Page



2009 USSCo Catalog File Downloads

Below is a listing of files that you can use to help with your 2009 (2008) catalog selections. These catalogs are the programs that QPower is supporting with open stock. We also feel these are the best programs available to grow your office products vertical market business. However, you can order any imprinted USSCo marketing materials through QPower and still get a discount. Click here to review or download the 2009 Marketing Brochure below. To download the file to your local system, "Right Click" and select "Save Target As".

2009 Catalog Cover Choices

2009 Catalog/Flyers Price Sheet

Select 2009 USSCo Catalog Imprinted Order Forms here:

General Line Catalog Order Form JumpTech Catalog Order Form Green Catalog Order Form Stuff For Your School Order Form Mid-Market Office Furniture Order Form 2009 Qpower USSCo Catalog survey

2009 Marketing Program Brochure

<u>PLEASE NOTE:</u> This file is LARGE, be patient when trying to access it. It is recommended that you **SAVE** this file to you local machine and open it their rather than opening it up on the web.

For help and assistance with ordering your **CUSTOM IMPRINTED** Catalogs Contact Your primary contact(s) will be:

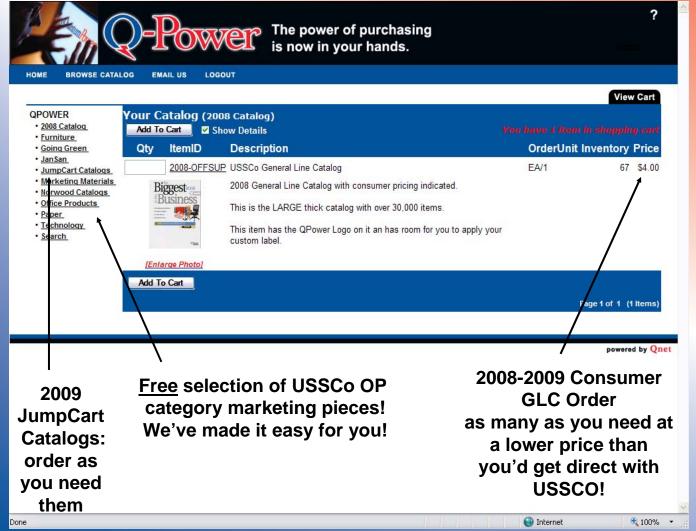


Q-Power Marketing Materials: Ordering Page





USSCo Catalog Ordering Page





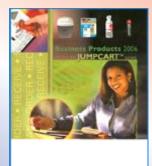
















Universal Sample Kits In Stock!



Order online and as many as you need!
All 3 sizes available!

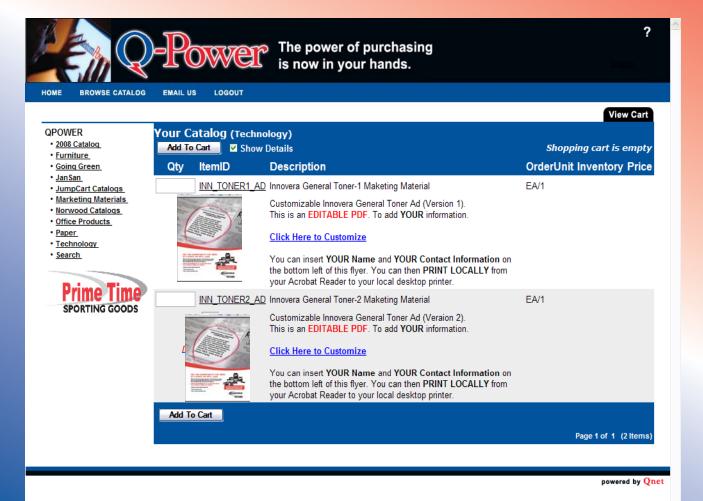
A Great way to get OP samples in front of your customers!

Use for Shows and Conferences!

Kits available to Members at Half Off of List Price!



Innovera Marketing



Internet

₫ 100% ▼



Can Be Instantly Customized From The Internet.



AT A PRICE YOU WILL LOVE.

With over 400 hasomaximaging products, we have labland toner supplies. that are competible with results every printer, copier or the machine out there. Get the performance you expect at a been pribe.

IT'S A MATCH MADE IN HEAVEN.

To find your verbed issues to match call:

Innert name here.

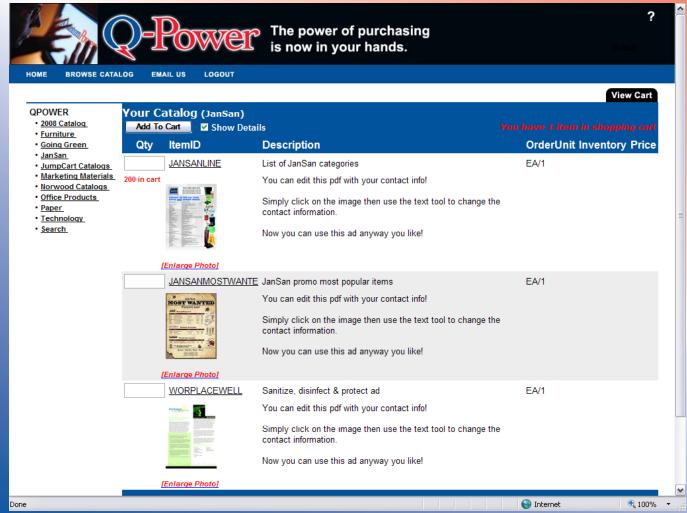
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JanSan Category Marketing Materials





Jan San Marketing Sample

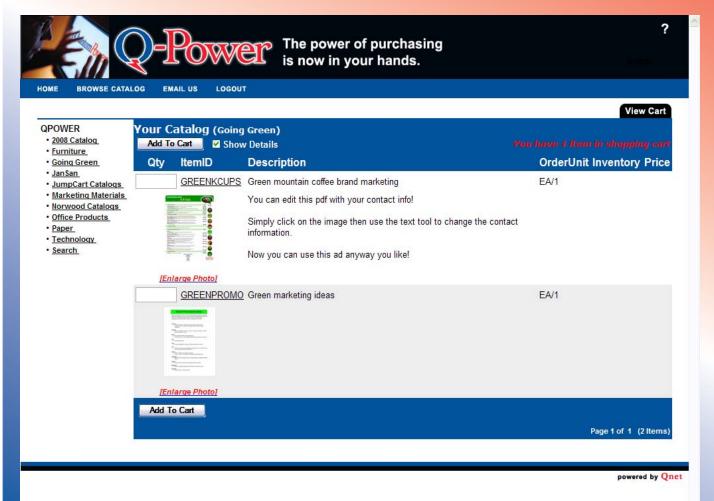


Enter your personal information here.



"Going Green" Marketing Materials

Internet



Done



USSCo: Office Products Partner

Introducing...

Office Products & Furniture







Q-Power has teamed up with USA's largest distributor of office products: United Stationers Supply Company! Receive pricing as though you were a \$100K/month reseller!



- JanSan
- Audio Visual Products
- Information Technology
- Food Service
- Office Machines
- Office Furniture



35,000 items and over 22 Product Categories to market with available through One Source!



100% Stockless and Dropship 95% of All USA End-Users Served Overnight

Automated ordering through QSend

USSCo on-line catalog hosted and maintained by eQuantum

Available on QNet

For One Low Annual Membership Fee! \$495

USSCo account today!

Call Tim @ 866.365.7797

Editable marketing sheet to use your with consumer





Q-Power and JumpCart



The power of purchasing is now in your hands.

Home

About

Contact Us

JumpCart and Q-Net

F. A. Q.

Membership

Online Webinars

Services

Support

Vendors

Members Only

JumpCart and Q-Net

Who Is JumpCart?

JumpCart is a personal, barcode scanning system designed and developed by JumpTechnologies. It makes web-based transactional sales simple, fast and easy. A small portable hand-held scanner has the ability to scan barcodes from many sources including catalogs, shelf labels and even product UPC codes. The electronic order is held in the scanner until it is connected to a USB connection to the desktop or lap top computer. The software automatically searches the internet (a high speed internet connection is required) for the distributor's website and imports the scanned order directly into the internet shopping cart. From there, the consumer can instantly send the order to the distributor for fulfillment or they can add more products to the shopping cart or modify the order in any way they wish. Scan. Dock, Buy. Ordering made simple.



Any product can have a unique JumpTech bar code assigned to it. The technology works with an existing integration with your QNet module. Through a small software application that is downloaded to the end users' desk top, ordering any transactional product a distributor sells becomes an effective and streamlined procurement process for the consumer and an easy low-cost sale for the distributor.

Click Here to view an end-user marketing video which can also be posted on your website.

What Are The Advanatages To Using JumpCart?

JumpCart provides a unique selling and marketing model for any type of transactional business product including office products, forms, labels, ad specialty products and even variable print products like business cards. Commercial print products can also be bar-coded for easy re-order if there are no changes. This is combined with a one purchase order creation within QNet to provide a powerful yet simple solution for ordering many products for many people in an office environment.

In making things simpler for your customer, JumpCart:

Q-Power & Norwood



The power of purchasing is now in your hands.

USSCo & Q-Power

Norwood & Q-Power

PTSG & Q-Power

Kid & Class & Q-Power

Q-Power Marketing Matl.

Norwood and Q-Power



Innovation & Service, Delivered

Who Is Norwood?

Norwood Promotional Products is one of the leading suppliers of imprinted promotional products. Norwood was founded in 1989 and today employs associates in locations around the world including the United States, Canada and China. Norwood markets over 4,300 promotional products and introduces hundreds of innovative new products each year. Visit their website @ www.norwood.com

What Is the Program Through QPower?

The list below indicates your pricing with each Norwood catalog from now through December 31, 2008. Please note that some products and product categories are excluded from EQP pricing. Those exclusions are listed below.

Quick Reference Guide so you'll know where to send orders and art at a glance.

2008 Norwood Catalog 2008 Pricing Primary Norwood Brand & ASI

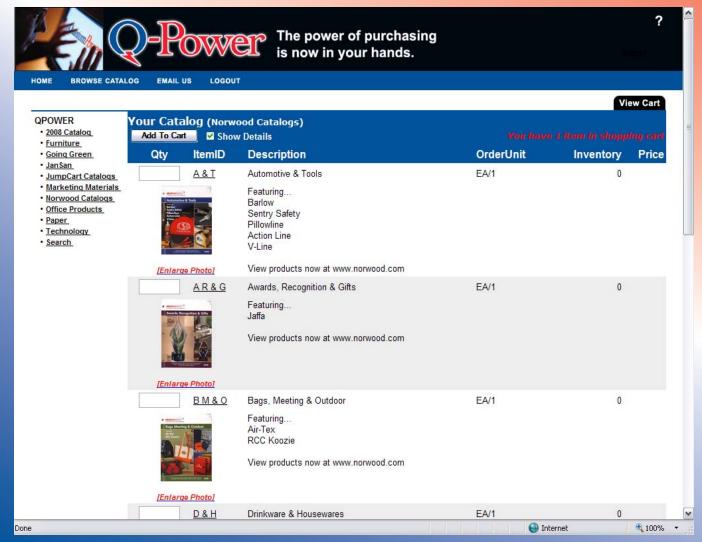
- . Automotive & Tools Barlow ASI 38480
- Awards, Gift & Recognition Jaffa ASI 63110
- Bags, Meeting & Outdoor Air-Tex ASI 33260
- Calendars, Planners & Diaries EQP Not Offered Triumph Calendars ASI 92185
- Drinkware & Housewares RCC Koozie ASI 80330
- . Golf, Sports & Fun Tee Off ASI 90740
- Good Value Calendars EQP Not Offered Good Value Calendars ASI 92185
- Health, Wellness & Safety Pillowline ASI 78105
- Office & Desk Accessories Econ-O-Line ASI 51625
- Writing Instruments Courseir ACI 00200

Internet

± 100%



Norwood Marketing Materials





Norwood: Corporate Advertising



Editable:
Insert your
company's
name and
logo



Prime Time Sporting Goods





Who Is Prime Time Sporting Goods?

Prime Time Sporting Goods (PTSG) is a premier sporting goods equipment supplier and team uniform dealer based in northern Ohio. Since 1964 PTSG has been outfitting Teams, Coaches, and Players with equipment and uniforms.

Visit their website at www.primetimesportinggoods.net

What Is the Program Through QPower?

Aggressive pricing for this product category is difficult to obtain. In this vertical market, manufacturers protect pricing and only provide pricing to qualified dealers who have storefronts. It is also defined as a \$20,000 opening order (Rawlings requires \$80,000). Now through a special non-stocking partnership arrangement, QPower is able to bring the best pricing in the industry to its Members.

These Custom Services are also available:

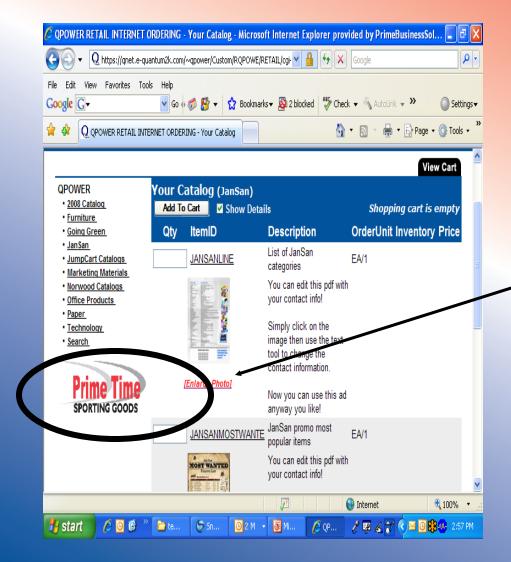
- Custom Lettering
- Custom Numbering
- Custom Embroidery
- · Custom Silk Screening
- · Team Uniforms
- Team Warm Up Gear



PTSG & Q-Power

Kid & Class & Q-Power
Q-Power Marketing Matl.

Sporting Goods Catalog Ordering



Click on Logo to order Vendor Catalogs from Prime Time Sporting Goods.



Prime Time Sporting Goods: Athletic Products for a New Vertical



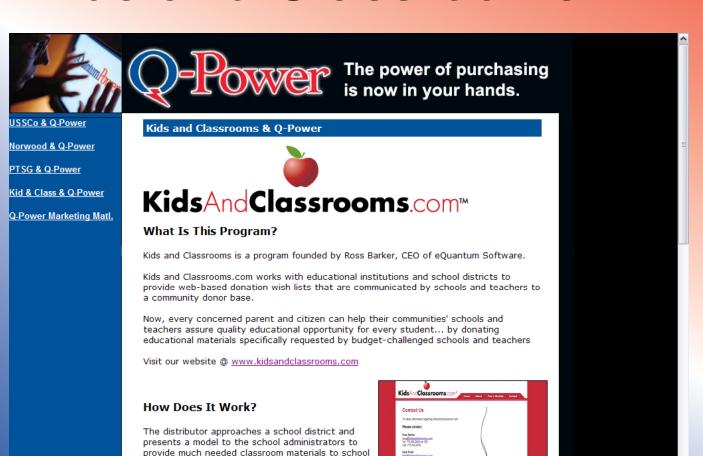
The power of purchasing

Editable: insert your company's name and logo



Kids and Classrooms

districts seeking help. In today's economy, that's every school district. The distributor offers to facilitate a program through marketing efforts (website, PTA meetings, and mailings)on behalf of the school district. The distributor targets parents & local businesses to gather support and increase awareness of peeded classroom.



Combine
with Stuff
For Your
School
USSCo
vertical
marketing
piece to
market
donation
lists



🛕 Done

● Internet • 100% ▼

New Marketing Sheets: Kids and Classrooms



A Powerful QPower Marketing Idea: Give Back Your Community!

- An idea created by Ross Barker to provide creative and proactive solutions for today's school districts needs
- No investment required by the school! No new technology required!
- Program and training materials for teachers and school districts
- · Communicates schools needs to prospective donors
- A web-based Donation Request list
- Customized web pages, web stores, a link off of your current website
- Donation confirmation is an automated email
- · A win-win-win for donators, schools and participating distributors
- · Use USSCo's Stuff for Your School marketing catalog to create lists





Taking the needs of education into our own hands.

An idea that's good to the core.

Editable: insert your company's name and logo





Stuff For Your School and Kids & Classrooms

SFYS Catalog

- ~8,000 School Products
- 400 pages
- Annual January
- Level 3
- List Price



Welcome Back To School Flyer

- 80 pages
- July
- Level 3

SFYS Flyer

- 24 pages
- Q2 and Q4
- Level 3



SO, ACT BIG! BECAUSE NOW YOU ARE!

- 1. Use the collective resources of Q-Power members and experience buying power once reserved for only big companies.
- 2. Take advantage of \$1.5 Billion worth of buying POWER!
- 3. Lower your cost of goods by as much as 68%
- 4. Now you have access to an infrastructure that will allow you to handle large national accounts.



Attention: e-Quantum Users! Join Q-POWER

Join At PSDA 2008 E-Quantum User's Conference

Receive a 20% Discount

On your annual membership fee

And,

Enter a give-away!

Your First Year Membership Could be Free!



BECOME PART OF THE POWER!

How do I Join? Easy!

- 1. Complete a simple application document
- 2. Fax to Tim Emmitt @ 330-762-3305
- 3. Upon acceptance, enact the Q-Power Member and Program Agreements



E-QuantumPower, Inc.

BECOME PART OF THE POWER!

