

Your NovaCopy Service Professional

If your business depends on multifunction copiers, dependable service is essential to your operations. NovaCopy's team of computer-savvy service professionals are skilled in all aspects of copier networking, scanning, printing and maintenance. We equip and train our service professionals in every way possible to deliver you the highest level of support.

Our technicians proactively communicate with you about your equipment to ensure your satisfaction.

We equip our technicians with laptop computers, wireless internet service, and a wide array of special devices for servicing your equipment.

Look closely. You may see the wings on his feet.

These cool cars are really parts warehouses on wheels, enabling us to perform most repairs on the first visit without waiting for parts.

This amazing PDA lets our techs receive service calls, order parts, and stay in touch with you via voice or email.

The PDA is also equipped with GPS tracking. This enables our NovaTrak dispatcher to see the location of every technician in real time on a map.

Our technicians keep an eye on their watch realizing fast response is critical.

Our technicians dress professionally in NovaCopy uniforms to reflect our commitment to excellence.

Car trouble can delay service, so we provide our technicians with first class, reliable vehicles as one of many investments to ensure prompt service.

