



May 1, 2008

I am pleased to announce that on May 1st, 2008 Associated Business Systems merged with Ricoh Business Systems Northwest. Together, our new company, Associated Business Systems, a Ricoh company, will offer customers premium products and performance-driven service that will set the bar in our industry.

As customers, you will benefit from expanded resources and expertise. Our partnership will form the strongest distributor in the Pacific Northwest with the broadest service coverage and most proficient technicians. We will now have more than 350 employees to help you reach your business goals.

ABS will continue to operate as it always has. Management will remain the same, as will all other internal procedures such as billing and support services. Your account representatives will continue to work with you and provide you with our unmatched service.

I am confident that the ABS-Ricoh partnership will help you advance your business objectives and look forward to remaining your #1 choice in office products, services and integrated solutions. Please feel free to call me, if I can answer any questions.

Warm Regards,

Craig Knouf
President

Fanatical About Service